

CONSUMER PRICES INCLUDE VAT
CALL-OUTS & FAULT FINDING

Weekday call-out Mon-Fri, 8am-5pm - first hour included	£96 £80 ex VAT
Additional weekday labour Charged in 30-minute increments	£72 / hour £60 ex VAT
Evening call-out After 5pm - first hour included	£144 £120 ex VAT
Additional evening labour After the included first hour	£84 / hour £70 ex VAT
Weekend call-out First hour included	£180 £150 ex VAT
Additional weekend labour After the included first hour	£84 / hour £70 ex VAT

GAS SERVICES

Standard boiler service Routine annual service	£114 £95 ex VAT
Full strip-down service Extensive strip-down and clean	£192 £160 ex VAT
CP12 - first appliance Landlord gas safety record	£96 £80 ex VAT
Additional appliance On the same CP12 visit	£36 £30 ex VAT
Boiler service + CP12 Same appliance and visit	£132 £110 ex VAT
Gas boiler replacement Straightforward replacement - subject to survey	from £2,220 from £1,850 ex VAT

OIL

Oil boiler service Standard nozzle included where required	from £180 from £150 ex VAT
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Flexible hoses and other parts are separate. Fault finding uses the standard call-out rates. Installations and replacements are quoted individually.

HEATING

Powerflush - up to 9 radiators Standard cleaner and inhibitor included	from £660 from £550 ex VAT
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Systems with 10 or more radiators are quoted individually. Heating repairs use the standard call-out rates. Upgrades, controls, radiators and underfloor heating are quoted individually.

AIR CONDITIONING

Domestic single-split installation 0% VAT where qualifying - subject to survey	from £1,800 £1,800 at 0% VAT
Annual service - first split Routine service and performance checks	£144 £120 ex VAT
Additional indoor unit Serviced on the same visit	£60 £50 ex VAT

AC fault finding uses the standard call-out rates. Leak detection, refrigerant and repairs are quoted after diagnosis. 0% VAT applies only to qualifying domestic installations under current rules, scheduled through 31 March 2027.

Quoted individually: boiler conversions, relocations, complete heating systems, oil installations, multi-room AC and commercial systems.

Pricing notes: All prices shown are total consumer prices including VAT at the applicable rate. Parts and materials are charged separately unless stated. 'From' prices assume straightforward work, normal access and standard installation conditions; final installation prices are confirmed following a site survey. Published rates apply within our normal service area and additional travel charges may apply outside it. Bank holiday work is priced at our discretion.